

What is a Credit Bureau?

- A library of information
- 250 million credit reports
- 4.5 billion items updated monthly
- 3 repositories
- TRANS UNION
- EQUIFAX
- EXPERIAN



What is a Credit Report?

- All Credit Reports are:
 - Automated
 - Updated monthly
- All Credit Reports May Contain:
 - All loans including:
 - Mortgages
 - credit cards
 - Student loans
 - Credit Score
 - Fraud Alerts

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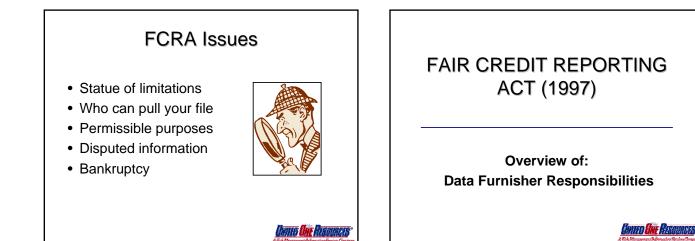
Financial Institutions' View on Paying Habits

- · Vary on lending philosophies
- Own standards
- Policies
- Credit scoring models



• Fannie Mae & Freddie Mac





Fair Credit Reporting Act Section 623

- Ensure Accurate Information
- Correct and Update Information
- Provide CRA with Notice of Dispute
- Provide Voluntarily Closed Account Information
- Report Date of Delinquency
- Additional Reinvestigation Requirements

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Fair Credit Reporting Act Section 623 (cont.)

- Correct and Update Information
 Furnisher responsibility to promptly notify CRA of correction
- Provide CRA with Notice of Dispute
 If consumer disputes completeness or accuracy of any information reported to CRA, the furnisher can't report it to CRA without providing notice of the dispute.
- Provide Voluntarily Closed Accounts

 When a consumer voluntarily closes an account, the furnisher must report this fact to the CRAs.



Fair Credit Reporting Act Section 623 (cont.)

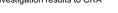
Report Dates of Delinquency

 Furnisher must notify CRA of delinquency date (month/year) within 90 days of delinquent account being:

- Placed for collection;
- Charged to Profit and Loss;Or similar action regarding Section 605.
- Of similar action regarding Section 603

Reinvestigation Requirements

- After CRA notifies furnisher of dispute, furnisher:
 Must reinvestigate
 - Must reinvestigate
 Review "all relevant information"
 - Report reinvestigation results to CRA



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Fair Credit Reporting Act Section 623 (cont.)

- Reinvestigation Requirements (continued)

 After CRA notifies furnisher of dispute, furnisher must:
 If information is incomplete or inaccurate, submit results to
 - all nationwide CRAs to which it reports.Must abide by Section 611 deadlines of CRA
 - » 30 day reinvestigation
 - » 30 day reinvestigation
 » If any information is deleted from a consumer's file, it cannot be reinserted unless the furnisher "certifies" that
 - the information is complete and accurate.

Use of the ACDV/AUD system will reduce turn around time for disputes, and will automatically send reinvestigation results to all CRA's selected by the data furnisher

FAIR CREDIT REPORTING ACT (1997)

> Overview of: Data User Responsibilities

> > Unito One Resources

Fair Credit Reporting Act Section 604

- Permissible Purposes
- Prescreening
- Resellers
- Adverse action
- Liability issues

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes
 - Reports can be obtained only for authorized purposes.
 - User must certify purposes for which they obtain reports. (Amendment)

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes (continued) – Court order or federal grand jury subpoena.
 - Written permission of consumer. (These are part of the Old Law)

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes (continued)
 - Underwriting of insurance. (Old Law)
 - Determine a consumer's eligibility for a license or any other benefit granted by a governmental entity. (Old Law)
 - For a potential investor or servicer, or current insurer to assess the credit or prepayment risks of an existing credit obligation. (Amendment)

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes (continued)
 - Extension of credit
 - Review or collection of a consumer's account



- Permissible Purposes (continued)
 - Employment purposes if the user certifies to the credit reporting agency:
 - Consumer has received written notice report may be obtained (Notice on separate paper)
 - Consumer gives written consent to obtain report
 - Consumer is given copy of report before any adverse action is taken

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes (continued)
 - Employment purposes if the user certifies to the credit reporting agency:
 - Consumer is given written copy of rights, as outlined in *Section 609* with his/her report
 - Employer is in compliance with all applicable EEO laws or regulations. (*Amendment*)

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Fair Credit Reporting Act Section 604 (cont.)

- Permissible Purposes (continued)
 - Has a legitimate business need in connection with a transaction *initiated* by the consumer or to review an account (Amendment)

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Fair Credit Reporting Act Sections 603, 604 & 615

- Prescreening
 - Creditors and insurers have access to limited consumer report information with unsolicited offers of credit or insurance under certain circumstances. (Amendment)

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Fair Credit Reporting Act Section 604

• Prescreening

 Must be a firm offer of credit or insurance (Amendment)

- Pre-established criteria

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Fair Credit Reporting Act Section 604 (cont.)

- Prescreening
 - The consumer has not opted out.
 - The firm offer of credit or insurance does allow for "post screening," "verification," and, when applicable, provision of "collateral."

(Amendment)

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Fair Credit Reporting Act Sections 603, 604 & 615

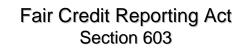
- Prescreening (continued)
 - Must provide a "clear and conspicuous" statement with each solicitation that:
 - The consumer can opt out.
 - The address and toll-free number of the appropriate notification system. (Amendment)

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Fair Credit Reporting Act Section 607

- Resellers
 - "Procures a consumer report for reselling the report (or any information in the report)." (*Amendment*)

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• Adverse Action

Affiliates (Amendment)

 "Adverse Action," includes all businesses, credit and employment actions affecting consumers that can be considered to have a negative impact. (Amendment)

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Fair Credit Reporting Act Section 615

- Adverse Action Notice
 - Based on Consumer Reports
 - The notice must include:
 - Name and address of CRA
 - if CRA reports on a nationwide basis, a toll free number
 - an explanation that the CRA did not make adverse action and can not give reasons why

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Liability for Violations of the Fair Credit Reporting Act **FCRA** Section 615 (cont.) · Failure to comply with the FCRA can result in state and federal enforcement Adverse Action Notice (continued) actions, as well as private lawsuits. - free copy of report within 60 days » Sections 616, 617, and 621 - right of consumer to dispute accuracy of information • In addition, any person who knowingly - Based on Information Obtained From Third and willfully obtains a consumer report Parties, Not CRAs under false pretenses may face criminal Based on Information Obtained from prosecution.

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» Section 619



IMPORTANT

The Fair Credit Reporting Act should be discussed with your legal/compliance officers.

It is your responsibility to be in compliance.

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Fair and Accurate Credit Transactions Act (2003)

- Also known as the FACT Act
- Effective in 2004
- Free annual credit report
- Dispute handled via third parties
- Suppression of medical inferences
- Credit score disclosure

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Dispute process

- Request copy of credit file to have file number assigned
- Repositories have a 30 day window to verify information
- E Oscar
- FACT Act



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Information contained in a TRANS UNION credit report

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Trans Union Credit Report

- Contains the most up-to-date credit information available on each consumer.
- Accessed using name, address and social security number.
- If available, date of birth, telephone number and most current employer, one previous employer, including addresses, position, income and date employment was verified, reported and/or hired.

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Trans Union Credit Report Demographic Information- Helps verify

- Demographic Information- Helps verify consumer identification by providing:
 - Consumer's name, plus any known aliases.
 - Current address and date reported.
 - Up to two previous addresses-date reported on first previous address.
 - Social Security Number.

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The Benefits of a Social Security Number

- The first three numbers of a social security number will identify the state in which it was issued
- Pennsylvania's range is 159-211
- The middle two numbers for the state of Pennsylvania will always be even

• UNISSN

- United by social security number
 Unites credit reports using same social security number and first name (nicknames included)
- Provides additional information

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Credit Report Messages
Special Messages
 Highlights specific credit file conditions that may include:
 Suspected fraud, as indicated by Trans Alert or Hawk Alert messages
True Identity Fraud
 Presence of Consumer Statement
OFAC alerts
 No subject found
Limited Chief Resources



Trans Alert message

 A Trans Alert message appears when the input address, SSN or surname does not match what is on file; or when a minimum of four inquiries have been made against the file within the last 60 days.

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Hawk Alert

- A Hawk Alert (optional) message appears if address, phone number or SSN have been used in suspected fraudulent activity; or if the information is inappropriate on an application, such as a commercial or institutional address; or if the SSN is that of a deceased person as reported by SS Administration.
- Numerous options exist for Hawk Alert.

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USA PATRIOT Act of 2001

- Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism (USA PATRIOT Act)
- Dedicated to preventing money laundering and the financing of terrorist organizations
- Minimum requirements include
 - Verify the identity of any person seeking to open an account
 - Maintain record of the information used to verify a person's identity including name and address
 - Consulting a comprehensive government-provided list of known or suspected terrorists or terrorist organizations to determine that the name of the person does not appear on the list

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OFAC Advisor Display

• A no match will appear as follows: -***OFAC ADVISOR ALERT - CLEAR***

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Understanding the Credit Report

Model Profile

- Displays unbiased predictive scores to project a consumer's future credit risk
- Other scores available estimate income, project recovery dollars and predict insurance risk.

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Understanding the Credit Report (cont.)

- Credit Summary
 - Provides a "snapshot" of all activity on the consumer's credit report
 - Summarizes the number of
 - Trade lines
 - Negative/Derogatory Trade lines
 - Public Records
 - Collections
 - Inquiries

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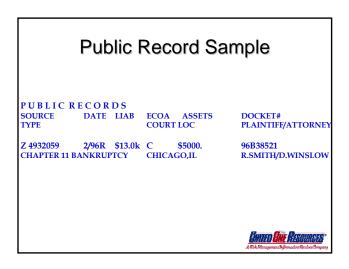
(Crea	dit Su	umn	nary	Samı	ole
CREDITS	S U M M	ARY *	** TO	TAL F	ILEHIS	TORY
PR=1 COL=1 M						PN=0 INQ=3 Y AVAILABLE
REVOLVING: INSTALLMENT: MORTGAGE: OPEN: TOTALS:	\$1500 \$16.0K \$ \$ \$17.5K	\$2000 \$ \$ \$2000	\$300 \$12.4K \$ \$ \$12.7K	\$100 \$1974 \$ \$ \$2074.	\$20 \$282 \$ \$ \$302	90%
						nno for Assances

Understanding the Credit Report (cont.)

Public Record Information

- Public record information is maintained on a consumer's file in compliance with the Fair Credit Reporting Act
- This information is obtained from County, State and Federal courts and provides notification of:
 - Civil suits
 - Judgments
 - Tax liens
 - Bankruptcies
 - Other public record information.

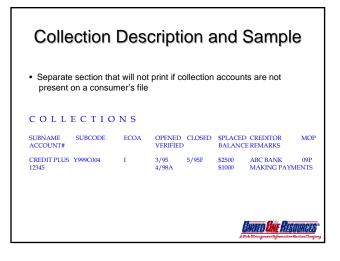
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Understanding the Credit Report (cont.)

- Collection Accounts
 - Trade lines that have been transferred to a professional debt-collecting firm
 - Identified with a (KOB) "Kind of Business" code of "Y"
 - Easy identification of other outstanding medical/hospital obligations.

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Understanding the Credit Report (cont.)

- Trades Trade Line Information
 - Provides an on-going historical and current record of the consumer's buying and payment activities
 - Trades are available sorted by most derogatory followed by date verified or viceversa

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Trade Line Sample

24 MONTH PAYMENT PATTERN

SUBNAME SUBCODE OPENED HIGHCRED TERMS MAXDELQ ACCOUNT# VERIFIED CREDLIM PASTDUE AMT-MOP ECOA COLLATRL/LNTYPE CLSD/PD BALANCE REMARKS PAYPAT 1-12 MOP PAYPAT 13-24 MO 30/ 60/ 90 AMERICAN BK B6661001 8/92 \$16.0K 60M282 545543211111 11/93 \$1974 05 105 9876543210 I NISSAN MAXIMA 4/98A \$1974 1111111 19V 1/1/5 \$12.4K CONTACT SUBSCRIBER

Understanding the Credit Report (cont.) Inquiries Displays which Displays:

Name

Code

Number

Address and telephone
 number of the trade line

public record inquiry

and/or collection

subscriber whose

information appears on

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the report. (optional)

- companies have viewed the consumer's file over the last 2 years
- Includes:
 - Date the inquiry occurred
 - Inquiring subscriber's Trans Union-assigned code number
 - name

Inquiry Display Sample INQUIRIES DATE SUBCODE SUBNAME TYPE AMOUNT 7/8/96 MCV0001 MEDCLINIC 6/27/96 BCV99999 TEST BANK 6/11/96 DCV88888 TEST DEPT.STORE LOOK DISPLAY SAMPLE LOOK AMERICAN BANK B 6661001 (608) 755-5432 301 E MILWAUKEE ST, JANESVILLE, WI 53545 MCV0001 MEDCLINIC (216) 779-7000 401 CHAGRIN, BEACHWOOD, OH 44122 **** NUMEROUS OPTIONS AVAILABLE FOR INQUIRIES, i.e. 1or 2 columns **** NUMEROUS OPTIONS AVAILABLE FOR LOOK, i.e., phone look only.

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	BUREAU EXPRESS RE THIS IS A MERGED IN	
This Bureau Express Report comple following repositories:	eted by Factual Data is a Merged Cr	edit Report which includes information from
U-TransUnion Consumer Relations	Q- Equifax Consumer Relations	R- Experian Consumer Relations
(800)888-4213	(800) 216-1102	(800) 422-4879
PO Box 390	PO Box 740193	PO Box 742627

Requests for clarification balance updates and/or zero balance verifications must be made by the client/credit grantor. If the applicant/consumer has received a letter from the client/credit grantor denying the applicants request, the applicant may request a copy of this report which will be provided by Factual Data at no cost.

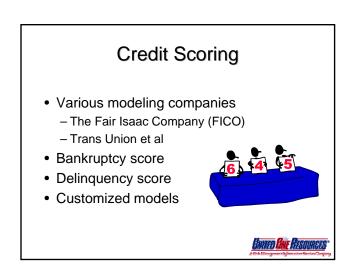
APPLICATION INFORMATION

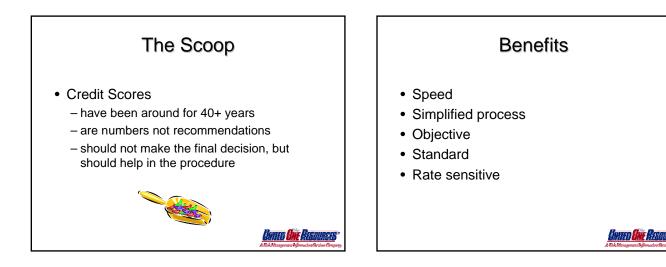
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FILE VERIFI	CATION					
Joint EQ	07/08/94	10:09:08	A QJ01	111-11-1111	Sample, John D	
			S QJ02	222-22-2222	Sample, Jane D	
Joint Experian	07/08/94	10:09:22	A RJ01	111-11-1111	John D Sample	
			S RJ02	222-22-2222	Jane D Sample	
Joint TU	07/08/94	10:09:22	A UJ01	111-11-1111	Sample John D	Owner Owe Resources"
			S UJ02	222-22-2222	Sample Jane D	h Rick Management Aglemation Strates Company

PUBLIC RECORD No Public Records Found INQUIRIES 06/15/94 Sears 123456ABCD 06/21/94 JC Penney 987654XYZ	QJ01 QJ02 RJ01 RJ02 UJ01 UJ02
ADDRESS INFORMATION	
1000 Strine Dr ANYTOWN QJ01	CO 88888
2222 Green Pasture ANYTOWN 0J01 0J02	CO 88888
1000 Strine St ANYTOWN QJ01 QJ02 RJ01 UJ01 UJ02	CO 88888
EMPLOYMENT INFORMATION	
Applicant Present Hershey Industries	DATE NOT REPORTED
Applicant Present Medical Labs UI01	DATE NOT REPORTED
CREDIT SCORE INFORMATION Fair Isaac/Trans Union Empirica information Credit Risk Score 00530+ Empirica reason Codes 022 Serious Delinquency, Derogator 018 Frequent Delinquency 013 Delinquency Date Too Recent, c 016 Lack of recent Information on R	or Unknown

Creditor Name	DLA Date Last Act.		Highest Credit	Balance	Monthly	Amt	Acct	Mths History		60-89 Days	90 Days And
Account Number	Reported	Opened	Or Limit	Owed	Pymt Amt	Past Due	Owner	Revd	Only	Only	Over
Jim's Auto	11/93							R0			
95532325788 OJ01 OJ02 RJ01 RJ02 UJ0	12/93A	10/90	250	0	PAID	0	Joint	20	0	0	0
Ward Mortgage	09/95							10			
DP98JK12JDD8888 OJ01 RJ01 UJ01 UJ02	10/95A	09/86	13250	110488	1385	0	Joint	48	0	0	0
Woodward & Lothrop	02/94							R1			
425488833333333 OJ01 *RJ01 UJ01	02/94A	05/77	1700	0	PAID	0	Applicant	99	1 11/90	0	0
TOTALS									11.50		
*reflects the source of	f adverse info	rmation									
SUMMARY INFOR	MATION										
OLDEST OPENING	CREDIT DA	TE:					3				
PUBLIC RECORD V	VAS DETEC	TED				34	40				
NUMBER OF INQU	IRIES IN LA	ST 90 D.	AYS			21,0	00				
NUMBER OF OPEN	REVOLVIN	G TRAE	DES			1,9	94				
NUMBER OF OPEN	INSTALLM	ENT TR	ADES			23,3	34		32		
NUMBER OF BALA			ADES			41	16	:	SUMM.		
TOTAL NUMBER O	F OPEN TRA	ADES							OPTI	ONS	
REVOLVING HIGH						6,80	00	4	VAIL	ABLE	
BALANCE MONTH	LY HIGH CF	REDIT L	IMIT			7,2	16				





Development of Empirica

- Full service generic credit bureau scorecard system that has been developed jointly by Trans Union Corp.and the Fair, Isaac Companies.
- Converts the collective experience of reporting credit grantors, collection agencies, public record information, and inquiries that are found on a consumer credit report to a numeric score that can be indicative of future payment behavior.
- Scores range from low of 360 to high of 840
- The higher the score the better the credit risk

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Information

- When predicting risk, not all the information on a credit report contributes equally.
- Some items are more powerful indicators than others.
- Scores are based on all credit related data in the credit report
- Information not present in a credit file, no matter how relevant, can not be used to create a credit score.
- Score cards are objective because they are created from historical data.

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Information (cont.)

- Joint scores do not exist. Separate scores are calculated for the borrower and co-borrower
- Each lender has his/her own criteria regarding what signifies a "good" score
- If the repository cannot provide the score, there is insufficient credit history available to build a score on the applicant.
- Mortgage lenders are encouraged to order credit scores at the time the original report is requested. If an additional repository report is requested to obtain a credit score, the score may be adversely affected by the increase in inquires. Additional charges will also be incurred by the lender.

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The Score

- The score is calculated at the repository and is based solely on the data within that repositories individual credit file.
- Fair, Isaac is not able to make corrections to credit bureau data.
- The FICO score is calculated by a system of scorecards.
- Some of the typical items that are looked at include:
 - payment history
 - outstanding debt
 - age of oldest tradeline
 - new account openings
 - recent inquiries
 - types of credit used
- Scorecards consist of actual credit data on millions of consumers and complex mathematical methods are applied to forecast credit performance.

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Factors

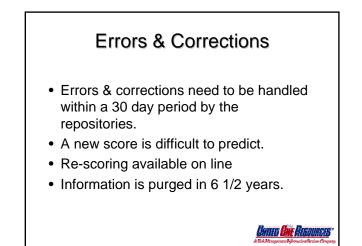
- Scoring factors are provided for adverse action or declinations purposes.
- The factors are a reflection of the characteristics of the model that were the most penalization to the final score.

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Disclosure

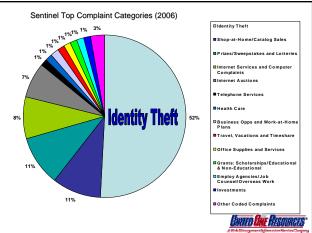
• There are now requirements to disclose any information regarding risk scores or predictors with the new FACT act.

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		VALIDA		DDS SUI	MMARY		
				05			
NEGATIVE	PERFORM/	ANCE: 60	BASE CAT	EGORY: All	Industries APPLICA	TION: New	
SCORE	# OF	CUMULA TIVE	# OF	CUMULA	% NEGATIVE	ODDS	
RANGE	RECORDS	%	RECORDS	TIVE %	TO BASE	(VALUE TO 1)	
800+	96,728	9.88%	1,662	9.88%	0.99	57.2	
780-799	117,797	12.03%	2,945	21.91%	1.76	30	
760-779	123,403	12.60%	4,886	34.51%	2.92	24.3	
740-759	114,841	11.73%	6,480	46.24%	3.88	16.7	
720-739	100,064	10.22%	8,307	56.46%	4.97	11	
700-719	89,899	9.18%	10,337	65.65%	6.19	7.7	
680-699	80,829	8.26%	13,695	73.90%	8.2	4.9	
660-679	69,185	7.07%	16,186	80.97%	9.69	3.3	
640-659	47,970	4.90%	15,501	85.87%	9.28	2.1	
620-639	35,551	3.63%	15,148	89.50%	9.07	1.3	
600-619	25,831	2.64%	13,682	92.14%	8.19	0.9	
550-599	45,914	4.69%	31,374	96.82%	18.78	0.5	
549 or less	31,088	3.18%	26,883	100.00%	16.09	0.2	
TOTAL	979100	100.00%	167,086	100%	100%	4.9	_





		lentity Theft Types F Pennsylvania V	ictims		
4	\u	nk Identity Theft Type	# Victi	ms Pc	<u>-</u>
	1	Credit Card Fraud	2424	27%	
	2	Phone or Utilities Fraud	2106	23%	
	3	Bank Fraud	1125	12%	
	4	Government Documents or Benefits Fraud	848	9%	
	5	Employment-Related Fraud	576	6%	
	6	Loan Fraud	400	4%	
		Other	2146	24%	
		Attempted Identity Theft	521	6%	
Percen	tages	add up to more than 100% because approximately reported experiencing more than one type o			<u>One Ausoneus</u>

Top Pennsylvania Identity Theft Victim Locations

Victim City	No. of Victims
Philadelphia	1,639
Pittsburgh	367
Allentown	98
West Chester	79
Harrisburg	74
York	74

Pre Approved offers for all credit reporting agencies

- Opt Out

 (888) 5-OPT-OUT
 (888) 5-678-688
- <u>www.optoutprescreen.com</u>

Free Annual Credit Report

- Available to east coast September 1, 2005
- Web site: <u>www.AnnualCreditReport.com</u>
- Call 877-322-8228

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